T'VEDT LAZENBY

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COMPETENCIES

Project Planning & Scoping

Agile Project Management

Stakeholder Engagement

Risk Identification & Mitigation

Budget & Resource Allocation

Progress Monitoring & Reporting

Requirements Gathering & Analysis

Cross-functional Collaboration

Process Improvement

Technical Documentation

TOOLS

Asana, Jira, Miro, Google Drive, Zoom, Slack, Teams, PPMx, Microsoft Office Suite

ENGINEERING PROJECT MANAGER

Recent graduate with a strong foundation in project management principles & methodologies. Equipped with hands-on experience in web development & software engineering projects. Adept at coordinating cross-functional teams, managing project lifecycles, & delivering high-quality results on time & within budget. Eager to leverage technical expertise & project management skills to drive successful engineering initiatives.

PROFESSIONAL EXPERIENCE

Systems Engineer, Intercontinental Exchange; Atlanta, GA - 2022-PRESENT

- Re-introduced Jira, increasing productivity & visibility into teams' progress, obstacles, & resource needs
- Resolved 100+ weekly tickets, exceeding goal by 50% while upholding a 95% satisfaction rate through prompt issue investigation
- Curated infrastructure documentation & playbooks, bolstering reliability & incident response

Web Development Apprenticeship, Digital Crafts; Atlanta, GA - 2022-2023

- Displayed project management acumen, guiding planning, scheduling, budgeting, & tracking
- Met all project deadlines as a full-stack developer via disciplined scope, time management, & risk mitigation
- Contributed to financial services products, mastering FinTech industry best practices

Freelance Web Designer, Bizzo.co; Remote - 2014-2020

- Optimized hosting architecture, decreasing bounce rates by 15% & improving site performance
- Developed WordPress sites, expanding clients' audience by 30% through UX enhancements

Customer Service Manager, Office Depot; Westland, MI - 2013–2015

- Trained 15+ employees, driving a 30% increase in customer satisfaction over 6 months
- Ensured 100% timely, budget-conscious project completion, meeting specifications

EDUCATION

Digital Crafts Bootcamp, Atlanta, GA - Software Engineer - 2023
Knoxville College, Knoxville, TN - Business Management - 2014
scrum.org, Atlanta, GA, - Professional Scrum Master I - 2023